

MEET WINDOWS DOWNLOAD & SHOP HOW-TO SUPPORT

# Windows XP support has ended

As of April 8, 2014, support and updates for Windows XP are no longer available. Don't let your PC go unprotected.

## What is Windows XP end of support?

Microsoft provided support for Windows XP for the past 12 years. But the time came for us, along with our hardware and software partners, to invest our resources toward supporting more recent technologies so that we can continue to deliver great new experiences.

As a result, technical assistance for Windows XP is no longer available, including automatic updates that help protect your PC. Microsoft has also stopped providing Microsoft Security Essentials for download on Windows XP. (If you already have Microsoft Security Essentials installed, you will continue to receive antimalware signature updates for a limited time, but this does not mean that your PC is secure because Microsoft is no longer providing security updates to help protect your PC.)

If you continue to use Windows XP now that support has ended, your computer will still work but it might become more vulnerable to security risks and viruses.

Internet Explorer 8 is also no longer supported, so if your Windows XP PC is connected to the Internet and you use Internet Explorer 8 to surf the web, you might be exposing your PC to additional threats. Also, as more software and hardware manufacturers continue to optimize for more recent versions of Windows, you can expect to encounter more apps and devices that do not work with Windows XP.

What does it mean if my version of Windows is no longer supported?

Which version of Windows am I running?

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### How do I stay protected?

To stay protected now that support has ended, you have two options:

#### Upgrade your current PC

Very few older computers are able to run Windows 8.1, which is the latest version of Windows. We recommend that you download and run the Windows Upgrade Assistant to check if your PC meets the **system requirements** for Windows 8 and then follow the steps in the tutorial to upgrade if your PC is able. The Windows 8.1 system requirements are almost the same as the Windows 8 system requirements—so if your PC can run Windows 8, in most cases you can get the free update to Windows 8.1. For more detailed information, read the FAQ.

Download the Windows Upgrade Assistant to find out if your PC can run Windows 8 Tutorial: Upgrade to Windows 8.1 from Windows XP

#### Get a new PC

If your current PC can't run Windows 8.1, it might be time to consider shopping for a new one. Be sure to explore our great selection of new PCs. They're more powerful, lightweight, and stylish than ever before—and with an average price that's considerably less expensive than the average PC was 12 years ago.

#### Find your perfect PC

#### How do I move all my Windows XP stuff to a new PC?

You can move your Windows XP stuff with Laplink, a free data migration solution that will walk you through all the steps to getting your files, settings, and user profiles from your Windows XP PC to your new Windows laptop, desktop, or tablet. (Note that you will need your Windows XP PC to migrate your data, and you can only migrate to a PC running Windows 7, Windows 8, or Windows 8.1.)

Learn more

### What do I get with Windows 8.1?

Windows 8.1 makes it easy to do all the things you're used to doing with Windows XP while opening up a whole new world of possibilities for you to explore and enjoy.



Find out about all the exciting things you can do with the new Windows

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#### Need more help?

Windows XP for small business

Keep your business protected now that Windows XP support has ended. Windows XP for enterprise

Keep your enterprise protected now that Windows XP support has

ended.

Support has ended for Office 2003

Learn more about Office 2003 end of support.

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